### Terms & Conditions - 2023 NIBA Claims Broker of the Year Award

Information on how to enter forms part of the terms of entry.

Entry into the 2023 NIBA Claims Broker of the Year Award ("Award") is deemed acceptance of these Terms and Conditions.

## Summary of the key terms

- Entry is open to all current Company and Individual members of the National Insurance Brokers Association who are Australian & New Zealand residents aged 18 years and older.
- The Promotion starts on 9:00 am 1 August 2023 and concludes at 5:00 pm 30 August 2023 AEDST.
- To enter the 2023 NIBA Claims Broker of the Year Award, entrants must submit a maximum 1000 word written story or up-to a two minute video in response to the following questions.
- Any NIBA member who spends at least 75% of their time working in a claims-specific role
  can enter this award. You can either nominate yourself or another NIBA Member for this
  award.
  - Claims advocacy in action
  - Technical competence in insurance as applied to claims
  - Strength of client and underwriter relationships
  - Improvement in claims process and practice, leading to better client outcomes.
- During the Promotion Period Eligible Entrants may only enter once.
- The judging of the award will occur on 5 September 2023 at 12:00pm AEDST. The judges will
  assess the best application based on the answers provided to the questions above and will
  determine the winner.
- The winner will be notified on 8 September 2022 at 3:00 pm by phone and email by NIBA.
- The winner will receive an all-inclusive ticket to the 2023 NIBA Convention, return economy domestic flights from your home state and three nights' accommodation.
- Your Personal Information may be used by the Promoter in accordance with their privacy policy (see below for full details).

### **Promoter**

1. The Promoter is National Insurance Brokers Association of Australia Limited (ACN 006 093 849), (ABN 94 006 093 849) at Suite 4.01B, Level 4, 31 Market Street, Sydney NSW 2000.

## Eligibility

- 1. Entry is open to all current Company and Individual members of the National Insurance Brokers Association who are Australian & New Zealand residents aged 18 years and older (Eligible Entrants).
- 2. Employees (and their immediate family members) of the Promoter are ineligible to enter.
- 3. Entrants are subject to all applicable laws, and entries will be deemed void where prohibited by law.
- 4. By entering this award, entrants agree to be bound by these terms and conditions. In case of any inconsistency between these terms and conditions and any other published material, these terms and conditions prevail.

### **Entry**

- 1. The Promotion commences on 9:00 am 1 August 2023 and concludes at 5:00 pm 30 August 2023 AEDST.
- 2. To enter, Eligible Entrants must:

Submit a maximum 1000 word written story or up-to a two minute video in response to the following questions. Any NIBA member who spends at least 75% of their time working in a claims-specific role can enter this award. You can either nominate yourself or another NIBA member for this award.

- Claims advocacy in action
- Technical competence in insurance as applied to claims
- Strength of client and underwriter relationships
- Improvement in claims process and practice, leading to better client outcomes.

During the Promotion Period. Eligible entrants may only enter once. All entries become the property of the Promoter for internal use.

All submitted summaries and videos may be used for further NIBA promotional activities.

Entries that the Promoter suspects to be fraudulent, incomplete, incorrect or misleading may be disqualified. Entrants who breach these terms and conditions may be disqualified. The Promoter accepts no responsibility for late, lost or misdirected entries.

It is the entrant's responsibility to notify the Promoter should their contact details change during the Promotion Period.

There is no fee to enter this award.

# **Prizes and winning**

The winner will receive an all-inclusive ticket to the 2023 NIBA Convention, return economy domestic flights from your home state and three nights' accommodation.

## Marketing and privacy

All submitted summaries and videos may be used for further NIBA promotional activities.

Personal Information, for the purposes of the Privacy Act 1988 (Cth), means information or an opinion about an identified individual, or an individual who is reasonably identifiable, whether the information or opinion is true or not and whether the information or opinion is recorded in a material form or not.

Personal information collected will be used in accordance with the Promoter's Privacy Policy (<a href="https://www.niba.com.au/privacy-policy/">https://www.niba.com.au/privacy-policy/</a>).

Entrants may access or change their personal information using the Member Portal on the NIBA website (<a href="https://www.niba.com.au/member-login">https://www.niba.com.au/member-login</a>).

#### Other terms

- 1. These terms and conditions do not limit, modify or exclude consumer guarantees as provided under the Competition and Consumer Act 2010 (Cth). The Promoter may amend any of these terms and conditions if required to comply with applicable laws.
- 2. The Promoter accepts no responsibility for errors (technical or human), technical failures or malfunctions except where caused by the Promoter's fraud, negligence or wilful misconduct.
- 3. The Promoter accepts no responsibility for any injury, sickness, death, or property loss or damage of any kind except where caused by the Promoter's fraud, negligence, or wilful misconduct.
- 4. If the promotion cannot be run as planned for any reason beyond the reasonable control of the Promoter, the Promoter may, subject to licensing authority approval, alter, cancel, terminate, modify or suspend the promotion. The Promoter will use reasonable efforts to notify you should this occur by sending a notice to all NIBA members using the email addresses provided.